



## **TERMS AND CONDITIONS**

YURTBAR IS AN ANCILLARY OF YORKSHIRE YURTS.

THE PERSON WHO MAKES THE BOOKING IS RESPONSIBLE FOR ENSURING ALL GUESTS IN THEIR GROUP ARE AWARE OF THE TERMS AND CONDITIONS OUTLINED BELOW.

### **1.0 BOOKING AND PAYMENT**

1.1 The ticket price is per person but a minimum number of tickets per table must be purchased when making a booking (see section 1.6). If the minimum number of seats is not met, guests will be subject to payment for the the full table, to cover costs and loss of earnings.

1.2 There are three different table sizes. Each table size has a minimum of 6 tickets and maximum of 8 tickets unless agreed with a member of YurtBar staff

1.3 Multiple tables can be purchased when making the booking.

1.4 The person making the booking is responsible for selecting the location of their table(s) for their party at time of booking. A copy of the floor plan is on the YurtBar website and also on the booking engine.

1.5 To secure a booking a non-refundable or exchangeable deposit of 25% of the total booking fee is required.

1.6 Full payment for the remaining balance is required by 7<sup>th</sup> November 2019. Any non-payment will result in your booking being cancelled and your deposit will not be refunded.

1.7 YurtBar are unable to refund fractions of your deposit if guest numbers are reduced following receipt of the deposit.

1.8 Full payment is required for the total guests booked when making the booking. If you are unsure on final guest numbers when making the booking we recommend booking the minimum number of guests per table, to which you are then able to add extra guests to your table(s) at a later stage.

1.9 Guests will be allocated the table(s) which they select at time of booking and no guests will be mixed with other guests from other bookings if the maximum numbers



are not met for the table.

1.10 For any bookings made after 7<sup>th</sup> November 2019, full payment is required at the time of booking.

1.11 A VAT invoice for the full amount will be sent after we receive the final balance payment. The invoice will be sent via our booking system to the email address provided at time of booking.

1.12 All payments are non-transferable and non-refundable and cannot be used for any other goods and/or services.

1.13 Subject to availability guests will be able to add additional guests/tables to their booking after the booking has been made. Full payment is required at time of booking for any additional guests

1.14 Any adjustments to a booking must be confirmed in writing and are subject to approval by YurtBar.

1.15 All guests must be over the age of 16. Any guests under the age of 18 are the responsibility of the person making the booking and it is the bookers responsibility to inform YurtBar of the guest prior to the event taking place.

## **2.0 CANCELLATION AND EVENT CHANGES**

2.1 If the booking is cancelled by the client within 6 weeks of the event taking place, after a deposit has been received, the outstanding balance will be fully payable.

2.2 Any individual or group guest cancellations once the deposit or final payment is received will be non-refundable or exchangeable.

2.3 YurtBar regrets that it cannot be held responsible for inclement weather affecting attendance to the event, including, but not limited to icy roads and heavy snow. In such circumstances the booking will be non-refundable or exchangeable.

2.4 YurtBar reserves the right to cancel, postpone or re-arrange the date or time of the event. A full refund be provided in the event that YurtBar cancels a booking without offering a postponed or re-arranged date.



2.5 YurtBar does not accept liability and shall not be liable for any cancellation, delay or non-completion of the Event in the following circumstances: As a result of strikes, riots, or lockouts affecting any Trades with which Yorkshire Yurts is concerned, or as a result of fire, flood, extreme weather conditions or any other cause beyond its control.

2.6 YurtBar accepts all bookings in good faith, but reserves the right to amend all or part of the advertised programme and regret they cannot be held responsible for errors, omissions or cancellations.

2.7 YurtBar are unable to refund the deposit if guest numbers are reduced or cancelled following receipt of the deposit.

2.8 YurtBar reserves the right to evacuate all guests from the venue and close the event earlier than scheduled as a result of fire or extreme weather conditions beyond its control. A fraction of the ticket price may be refunded in such circumstances but this will be dependent upon closure time and at the discretion of the YurtBar Management Team.

2.9 Any changes to the Event will be communicated via a mail shot sent to the email provided at time of booking and/or YurtBar's official social media outlets including Facebook and Instagram. It is the person who made the booking responsibility to check the updates on all the above mentioned outlets regularly ahead of the event.

### **3.0 LIABILITY FOR PERSONAL BELONGINGS**

3.1 Personal property including, but not limited to coats, bags, wallets, video/still cameras, vehicles etc. is the sole responsibility of the owner. YurtBar accepts no liability for any loss or theft of any personal belongings or any damage to the same.

### **4.0 TOILET FACILITIES**

4.1 YurtBar is a pop up event, therefore temporary toilet facilities, male and female only, will be provided. If any person in your booking requires disabled facilities, please notify YurtBar in writing before 7<sup>th</sup> November 2019 to allow YurtBar to make alternative arrangements to provide accessible facilities.

### **5.0 PHOTOGRAPHY AND VIDEOGRAPHY**



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5.1 Photographs and videos are taken by representatives of the YurtBar team during the event and used for promotional and brand awareness purposes. If any attendees within the group object to being in any footage it is the person who made the booking responsibility to notify YurtBar in writing before 7<sup>th</sup> November 2019.

5.1 If a guest happens to see a photo of themselves on the YurtBar social media channels that they wish to be removed from, please get in touch and the YurtBar team will action this immediately.

## **6.0 ENTRY AND BEHAVIOUR**

6.1 There is a strict zero tolerance drugs policy and the YurtBar team and security team reserve the right to conduct a detailed search of any guest and their belongings including clothing, bags and other items at any time during the event. Any guest found in possession of illegal substances or contraband goods will be ejected from the venue and may also be liable for prosecution.

6.2 YurtBar acting reasonably at all times, reserves the right to refuse admission to the event, or remove any guest from the event without any right to a refund any person whose presence or behaviour may affect the enjoyment and/or safety of other guests or staff or who: acts in an inappropriate and/or undesirable manner.

6.3 Guests who damage any part of the venue or its belongings will be held responsible for that damage and YurtBar may take legal actions against the guest if needed.

## **7.0 ENTERTAINMENT**

7.1 YurtBar reserves the right to control noise levels of any entertainment during the event whether organised by YurtBar or otherwise.

## **8.0 FOOD AND DRINK**

8.1 YurtBar operate a strict alcohol policy and will not serve alcohol to anyone under the age of 18. YurtBar reserves the right to request to see an official form of identification for anyone believed to be under the age of 18. If no identification is provided, YurtBar reserve the right to remove said person from the premises if they are consuming or in possession of alcohol.



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8.2 Under no circumstances are guests allowed to bring their own beverages to the event. If any guest is caught in possession of their own alcohol they and their party will be removed from the event and no refund will be given.

8.3 Although every effort is made to keep the menu as stated on the website, it may be necessary from time to time to change an item, due to lack of produce of the highest quality, or other unforeseen circumstances.

8.4 Any allergies or specific dietary requirements (whether medical, cultural or otherwise) will only be catered for if they are submitted via the online form which is issued when making final payment. A dietaries menu is available on the YurtBar website.

8.5 Pre-orders for wine and prosecco will be available online when making the final payment. Payment for pre-orders will be taken at time of booking.

8.6 A bar tab can be opened prior to the event or on the night of the event under a company/organisers name. The person setting up the bar tab is responsible for ensuring the bar tab is settled and payment is made before leaving the event. When opening a bar tab a debit/credit card will be taken and kept securely behind the bar as a guarantee. The debit/credit card will be returned once the bar tab is settled. YurtBar reserve the right to take payment without the cardholder present if they leave the event without settling the bar tab.

8.7 Pre-payment for a bar tab can be made prior to the event. To make this arrangement please contact YurtBar direct prior to the event.

8.8 Free Beer and Mulled Wine is not included in your ticket price as per the 2016 YurtBar event.

## **9.0 TICKETS**

9.1 Once full payment has been made, tickets will be sent out in the post, week commencing 11th November 2019 (for any bookings made prior to 7<sup>th</sup> November 2019). Guests may be asked to collect tickets on the door at the event for any bookings made after 7<sup>th</sup> November 2019.



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9.2 Any tickets sent in the post will be sent to the name and delivery address submitted at time of booking.

9.3 All tickets are individually numbered. A valid ticket must be produced to gain entry. It is the group organisers responsibility to check the information on the tickets is correct and hand tickets to all guests prior to arrival.

9.4 Entry to the event may be refused if a valid ticket is not produced on arrival.